



DOC MAQ-03 Quality and Environmental Policy

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Within the context in which DEPURACIÓ I TECNOLOGIA DE L'AIGUA S.L., is found, and considering the needs and expectations of the interested parties, the organization undertakes to offer services and products related to the treatment of industrial wastewater, urban, cattle manure (extractions), biogas treatment digestates and water recirculation treatments that satisfy the requirements of the customer, the legal and regulatory and also fulfil the objectives and own interests of the company.

The services include water sampling and analysis, monitoring and control of wastewater treatment plants (WWTPs) and the marketing and distribution of chemical products.

As a fundamental part of achieving these objectives, the management of DEPURACIÓ I TECNOLOGIA DE L'AIGUA S.L., with the collaboration of its all staff, establishes the following commitments:

- Maintenance of the Quality and Environmental Assurance System implemented, according to ISO 9001 and ISO 14001, which defines and reflects the organization of all the factors that affect the quality of its services and the environmental impact, so that these are always carried out systematically by qualified personnel and ensure that the efficiency of the Quality and environmental systems is continuously improved.
- System maintenance implemented according to the UNE-EN ISO 17025, in relation to the Wastewater Analysis Laboratory service that DEPURTECH offers to its customers. The Management of the laboratory is committed to good professional practice and the quality of the tests offered to its customers and ensuring the efficiency of the management system, through proper communication within the organisation.
- Ensuring customer satisfaction by meeting their needs and applicable expectations.
- Active participation of staff, promoting training, awareness and involvement of the entire team in maintaining the system and achieving objectives.
- Contribution of continuous training to personnel to achieve and maintain the quality and the environmental policy of each member of the organization in their work and that of all as a team.
- Management of risks and opportunities to ensure a continuous and effective improvement in the management of the process carried out in DEPURTECH.
- Maintenance of the integrity of the Management system when planning and implementing changes in it.
- Planning and control of processes, to ensure that they are developed systematically, under criteria of quality, safety and sustainability.
- Maintaining environmental commitment, with the aim of preventing pollution and minimizing environmental impacts derived from our activities, with responsible management of waste and chemical products. Optimizing the use of natural resources, promoting energy efficiency and applying environmental criteria in our operations. Ensuring compliance with current environmental legislation and the Environmental Management System according to ISO 14001.



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This policy serves as a frame of reference for setting quality and environmental objectives and will be communicated to all staff and will be available to all interested parties.

DEPURACIÓ I TECNOLOGIA DE L'AIGUA S.L.
Management

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